



GUIDELINE FOR MEDICATION THERAPY ADHERENCE CLINIC

1.0 PURPOSE

This guideline is used to manage order of new case of Medication Therapy Adherence Clinic (MTAC) client, appointments and follow up for MTAC services in the facility.

2.0 TERMINOLOGY

- HSAAS : Hospital Sultan Abdul Aziz Shah
- P : Pharmacist
- MRN : Medical Registration Number
- MTAC : Medication Therapy Adherence Clinic

3.0 GUIDE

No.	Description	Person in charge
1.0	RECEIVE ORDER Patient selection based on types of MTAC services available at the hospital.	Prescriber / P
2.0	NEWLY REFERRED CASE i) Obtain patient's consent to allow information to be shared with healthcare providers involved in their care prior to enrolment into the program. This is for the sole purpose in providing critical information needed for care coordination. ii) Explain to patient the mission, benefits and goals of MTAC clinic as well as patient rights and responsibilities in the program.	P
3.0	RECORD RETRIEVAL Once patient consent is obtained, retrieve and review patient record and medication history from system.	P
4.0	REVIEW AND ASSESS i) A baseline assessment shall be conducted; which consist of patient drug knowledge, compliance and identify any pharmaceutical care issues. ii) All assessment and review must be documented.	P
5.0	COUNSELLING i) Identify issue and counsel patient based on the issue identified. ii) Discuss with prescriber on patient progress when necessary.	P



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No.	Description	Person in charge
6.0	FOLLOW-UP Schedule for patient's next appointment based on: <ul style="list-style-type: none">- Need for refills- Change in medication- Quantity of medication supply- Miscellaneous reasons as determined by the pharmacist that warrants a visit.	P
7.0	DISPENSING Dispense the medication and counsel the patient.	P